



REPORT NOW!

By email:

ispeakoutnow@theglobalfund.org

By telephone:

+1 704 541 6918

(Free service available in English, French, Spanish, Russian, Chinese, and Arabic)

By voicemail:

+41 22 341 5258

(24-hour secure voicemail)

By fax:

+41 22 341 5257

(dedicated secure fax line)

By letter:

*I Speak Out Now!, Office of the
Inspector General, Global Fund,
Chemin de Blandonnet 8,
CH-1214 Geneva, Switzerland*

By online form:

<https://theglobalfund.alertline.com/gcs/welcome?locale=en>

(Available in English, French, Russian and Spanish)



The Global Fund

Office of the Inspector General

I SPEAK OUT NOW!

To learn more about fraud
and corruption, visit our
e-learning platform:

www.ispeakoutnow.org

Specifications:

*Compatible browsers: IE10 +,
Firefox, Safari, Chrome*

*Compatible devices: PC, Mac,
Android phones, iPhones,
Windows Phones, Blackberry*

*Required: internet connectivity
and web browser*





17
MILLION

LIVES SAVED THROUGH
THE GLOBAL FUND
PARTNERSHIP



8.1
MILLION

PEOPLE ON
ANTIRETROVIRAL
THERAPY FOR HIV



13.2
MILLION

PEOPLE HAVE
RECEIVED
TB TREATMENT



548
MILLION

MOSQUITO NETS
DISTRIBUTED BY
PROGRAMS FOR MALARIA

WHY SHOULD YOU SPEAK OUT NOW?

The Global Fund is a 21st-century organization designed to defeat AIDS, tuberculosis and malaria. Working with partners around the world, we have saved millions of lives and provided prevention, treatment and care services to millions more, helping to revitalize entire communities, strengthen local health systems and improve economies.

Sometimes, because of wrongdoing, the medicines, health products and services that we fund do not reach the people who need them. The Global Fund has zero tolerance to wrongdoing and is committed to ensuring that its investments are used in the most responsible and effective way.

If you suspect any fraud or abuse in the programs that we finance, **speak out now** to the Global Fund's Office of the Inspector General. Reporting wrongdoing is both the right thing to do and your contractual obligation if you work for or with the Global Fund.

By **speaking out now**, you will be directly helping us to save lives as well as fighting corruption in your country.



WHAT?

WHAT TO REPORT TO THE OFFICE OF THE INSPECTOR GENERAL?

Below are some examples of wrongdoing in Global Fund grants. If you are not sure, report anyway and we will help you.



Stealing money or medicine



Using Global Fund money or other assets for personal use



Fake invoicing



Staging of fake training events

WHAT?



Counterfeiting drugs



Irregularities in tender processes (for example, fraudulent bids, bid collusion, bid manipulation...)



Bribery and kickbacks



Abusing power or authority for personal gain



Conflicts of interest



Human rights violations by Global Fund grant recipients (for example, discriminatory access to services, denying the right to privacy and confidentiality for medical testing and treatment, not using approved medicines...)

WHAT?

WHAT SHOULD YOU INCLUDE IN YOUR REPORT?

Please give us as much information as possible, including:



what happened



where



when



the names of everyone
involved



why you think we should
investigate



any other relevant
information

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HOW?

Scan this QR code to access our secure online form:



SAFE!

IS REPORTING SAFE?

Reporting to the Office of the Inspector General is secure and safe. We will keep your identity confidential. You can remain anonymous regardless of how you choose to report fraud or abuse. Please note, however, that if we cannot contact you for further information or for clarification, it can sometimes make it difficult to investigate your report further.

If you wish to remain anonymous, you may use the online form. When you complete the online form you will receive a PIN number which will allow you to check for updates while at the same time allowing us to ask any follow-up questions. The online submissions are managed by an independent company, which does not turn over your personal information to the Office of the Inspector General.

If you do provide your personal details when making a report, we will not disclose them unless you give your explicit consent.



WHEN SHOULD YOU REPORT?

If a report is made early, it simply saves more lives as it can prevent small scale corruption escalating into a major investigation. That's why we believe it's important to **speak out now**.

WHAT HAPPENS AFTER YOU MAKE A REPORT?

The Office of the Inspector General has a dedicated team of people to screen all reports. When we receive your information, we will reply to you within a week and then give you follow-up information within a month.

Your report will be carefully assessed to see if the Office of the Inspector General can investigate. We work closely with other partner agencies, civil society groups and national authorities when necessary.

If your report becomes an investigation, we will follow international investigation guidelines which include interviewing witnesses, collecting relevant documents and gathering other types of evidence. The investigation process will follow established timelines in line with the Office of the Inspector General's Stakeholder Engagement Model for Investigations.

THE OFFICE OF THE INSPECTOR GENERAL

The Office of the Inspector General safeguards the assets, investments, reputation and sustainability of the Global Fund by ensuring that it takes the right action to defeat AIDS, tuberculosis and malaria. Through audits, investigations and consultancy work, it promotes good practice, reduces risk and reports fully and transparently on abuse.

Established in 2005, the Office of the Inspector General is an independent yet integral part of the Global Fund. It is accountable to the Board through its Audit and Ethics Committee and serves the interests of all Global Fund stakeholders. Its work conforms to the International Standards for the Professional Practice of Internal Auditing and the Uniform Guidelines for Investigations of the Conference of International Investigators.

The Global Fund believes that every dollar counts and has zero tolerance for fraud, corruption and waste. Through its whistle-blowing channels, the Office of the Inspector General encourages all to speak out to report fraud, abuse and human rights violations that prevent Global Fund resources from reaching those who need them.



E-LEARNING PLATFORM

WEB

To find out more about fraud and corruption, visit our e-learning platform which includes the following:

- How to spot indicators of wrongdoing
- What important details to include in a report
- Case studies
- Testimonials from opinion leaders on integrity

Visit **www.ispeakoutnow.org** for more information.



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OUT
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 [@globalfund_oig](https://twitter.com/globalfund_oig)

 **The Global Fund**
Office of the Inspector General